



HOW TO REPORT A CLAIM

New Bond Express claims may be submitted by mail (regular or overnight), fax, or by phone to:

Travelers Bond Claim
770 Pennsylvania Drive #110
Exton, PA 19341
Phone: 800.873.1477 x2222
Fax: 866.785.2463

GENERAL INFORMATION NEEDED IN ORDER TO RECEIVE, SET UP, AND ACKNOWLEDGE A NEW CLAIM:

- Bond number
- Claimant contact information (name, address, phone, fax)
- Description of loss (including date of occurrence and amount of loss incurred)
- Documentation supporting loss
- Documentation of lawsuit, service of same (if applicable)
- Any additional information on the principal (location at time of loss, phone numbers, addresses, etc.)

If a claim form is necessary, Bond Claim will provide it to the claimant upon acknowledgment of the claim.

Please submit all ERISA claims on an ACORD form

For claims on bonds handled in other offices, please contact your local underwriter.

Salvage attempts are made on all claim payments. For information on salvage, please call **860.954.4577**.

TRAVELERS BOND EXPRESS

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