

## Bond & Financial Products Claim Reporting Information

### *Continuing to Provide You with Superior Customer Service*

Travelers Bond & Financial Products Claim is comprised of dedicated claim professionals equipped with the expertise needed to handle management liability and surety claims. Our dedicated professionals are located in over 35 locations across the country so you will always receive superior claim service.

#### **Email**

bfpcclaims@travelers.com

#### **Fax**

888.460.6622

#### **Mail**

##### **Management Liability Claims**

*(Directors & Officers, Errors & Omissions, Fiduciary, and Employment Practices Liability and Crime)*

Travelers Bond & Financial Products Claim  
385 Washington Street  
Mail Code 9275-NB03F  
St. Paul, MN 55102

##### **Surety Claims**

*(Commercial & Construction Surety Bonds)*

Travelers Bond & Financial Products Claim  
ATTN: Surety Claim  
One Tower Square, S102A  
Hartford, CT 06183

Rest assured that wherever possible, our claim professionals are ready to help. When you call you can always expect to be assisted promptly and treated with the utmost respect, integrity, professionalism and skill. Just call us at **800.842.8496**. Phone line is operated 24/7.

### **Specialty Crime Coverage Reporting Procedures**

If you have specialty crime coverages with us, the claim reporting procedures will remain the same. Please use the appropriate contact information below:

- Kidnap & Ransom Coverage – Call ASI Global (US): US: 713-918-6401 or ASI Global UK: +44 (0) 207-240-3237
- Identity Fraud – [BondClaimIDFraud@travelers.com](mailto:BondClaimIDFraud@travelers.com) or 800.842.8496

Financial Institutions Property & Casualty claim reporting will remain the same. Call 800.238.6225.

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