We are an insurance company that cares. Travelers takes on the risk and provides the coverage you need to protect the things that are important to you — your home, your car, your valuables and your business — so you don’t have to worry. We have been around for more than 160 years and have earned a reputation as one of the best property casualty insurers in the industry because we take care of our customers, communities and employees. Our expertise and focus on innovation have made us a leader in personal, business and specialty insurance and the only property casualty company in the Dow Jones Industrial Average. Every day, our approximately 30,000 employees and 13,500 independent agents and brokers in the United States, Canada, the United Kingdom and Ireland help provide peace of mind to our customers.

Company overview
• Approximately 30,000 employees.
• Total assets of approximately $104 billion and shareholders’ equity of approximately $23 billion as of Dec. 31, 2018.
• Total revenue of approximately $30 billion in 2018.
• A top 10 writer of personal insurance in the United States.¹
• No. 1 writer of Surety in the United States.²
• The largest writer of workers compensation insurance in the United States.²
• The largest writer of commercial property insurance in the United States.²

Competitive advantages
• Considerable financial strength.
• Superior depth and breadth of product offerings with strong underwriting focus.
• Exceptional service delivered by applying innovative claim and medical management strategies.
• Innovative risk control services.
• Strong distribution with broad geographic presence across the United States and selected international markets.

Business segments
Business Insurance offers a broad array of property and casualty insurance and insurance-related services to its customers, primarily in the United States, as well as in Canada, the United Kingdom, Ireland and throughout other parts of the world as a corporate member of Lloyd’s.

Bond & Specialty Insurance provides surety, fidelity, management liability, professional liability, and other property and casualty coverages and related risk management services to its customers in the United States. Bond & Specialty Insurance also offers certain specialty insurance products in Canada, the United Kingdom and Ireland, utilizing various degrees of financially based underwriting approaches.

Personal Insurance writes a broad range of property and casualty insurance covering individuals’ personal risks, primarily in the United States, as well as in Canada. The primary products of automobile and homeowners insurance are complemented by a broad suite of related coverages.

¹Source 1: S&P Global Market Intelligence 2018 U.S. Statutory DWP. Personal Insurance based on TRV definitions

Travelers at a glance
In the community

We have a responsibility to be a good corporate citizen and actively contribute to the vitality and resilience of the communities we serve. Below are just a few examples of this commitment:

• In 2018, Travelers and the Travelers Foundation provided more than $25 million in community support, for a total of more than $218 million over the past decade.

• Travelers employees logged more than 120,000 volunteer hours in 2018.

• In partnership with Habitat for Humanity, our employees dedicated more than 8,500 hours to build 51 homes in the United States and Canada.

• Travelers is the proud sponsor of the Travelers Championship®, a best-in-class PGA TOUR® event that has generated more than $42 million for New England charities since 1952. The event has generated nearly $20 million for charity since Travelers became title sponsor in 2007.

Awards and recognition

• World's Most Admired Companies, Fortune, 2006–2019

• Military Friendly® Employer, VIQTORY, 2007–2020

• Best for Vets, Military Times, 2014–2019

• Best Places to Work for LGBTQ Equality, Human Rights Campaign Foundation, 2016–2019

• America's Best Employers for Diversity, Forbes, 2019

• America's Best Employers for Women, Forbes, 2019

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The Travelers Indemnity Company and its property casualty affiliates. One Tower Square, Hartford, CT 06183

This material is for informational purposes only. All statements herein are subject to the provisions, exclusions and conditions of the applicable policy. For an actual description of all coverages, terms and conditions, refer to the insurance policy. Coverages are subject to individual insureds meeting our underwriting qualifications and to state availability.

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