We are an insurance company that cares. Travelers takes on the risk and provides the coverage you need to protect the things that are important to you – your home, your car, your valuables and your business – so you don’t have to worry. We have been around for more than 160 years and have earned a reputation as one of the best property casualty insurers in the industry because we take care of our customers, communities and employees. Our expertise and focus on innovation have made us a leader in personal, business and specialty insurance and the only property casualty company in the Dow Jones Industrial Average. Every day, our approximately 30,000 employees and 13,500 independent agents and brokers in the United States, Canada, the United Kingdom and Ireland help provide peace of mind to our customers.

**Company overview**

- Approximately 30,000 employees.
- Total assets of approximately $110 billion and shareholders’ equity of approximately $26 billion as of Dec. 31, 2019.
- Total revenue of approximately $32 billion in 2019.
- A top-10 writer of personal insurance in the United States.\(^1\)
- The No. 1 writer of surety and workers compensation insurance in the United States.\(^2\)
- The second-largest commercial insurance carrier in the United States.\(^3\)

**Competitive advantages**

- Considerable financial strength.
- Superior depth and breadth of product offerings with strong underwriting focus.
- Exceptional service delivered by applying innovative claim and medical management strategies.
- Innovative risk control services.
- Strong distribution with broad geographic presence across the United States and selected international markets.

**Business segments**

**Business Insurance** offers a broad array of property and casualty insurance and insurance-related services to its customers, primarily in the United States, as well as in Canada, the United Kingdom, Ireland and throughout other parts of the world as a corporate member of Lloyd’s.

**Bond & Specialty Insurance** provides surety, fidelity, management liability, professional liability and other property and casualty coverages and related risk management services to its customers in the United States. Bond & Specialty Insurance also offers certain specialty insurance products in Canada, the United Kingdom and Ireland, utilizing various degrees of financially based underwriting approaches.

**Personal Insurance** writes a broad range of property and casualty insurance covering individuals’ personal risks, primarily in the United States, as well as in Canada. The primary products of automobile and homeowners insurance are complemented by a broad suite of related coverages.

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\(^1\) S&P Global Market Intelligence 2019 U.S. Statutory DWP: Personal Insurance based on TRV definitions
\(^3\) S&P Global Market Intelligence 2019 U.S. Statutory DWP: Commercial Insurance based on TRV definitions

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**Commercial market share ranking**

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In the community

We have a responsibility to be good corporate citizens and actively contribute to the vitality and resilience of the communities we serve. Below are just a few examples of this commitment:

• In 2019, Travelers and the Travelers Foundation provided more than $24 million in community support for a total of more than $223 million over the past decade.

• Travelers employees logged more than 130,000 volunteer hours in 2019, including 9,300 hours helping to build 54 homes with Habitat for Humanity in the United States and Canada, and 2,400 hours building playgrounds with KABOOM! in Hartford, Connecticut, and Baltimore, Maryland.

• Travelers is the proud title sponsor of the Travelers Championship®, a best-in-class PGA TOUR® event that has generated more than $20 million for charity since Travelers became title sponsor in 2007.

Awards and recognition

• World’s Most Admired Companies, Fortune, 2006–2020
• Military Friendly® Employer, VIQTORY, 2007–2020
• Best for Vets, Military Times, 2014–2020
• Best Places to Work for LGBTQ Equality, Human Rights Campaign Foundation, 2016–2020
• America’s Best Employers for Women, Forbes, 2018–2020
• America’s Best Employers for New Grads, Forbes, 2019–2020
• America’s Best-in-State Employers, Forbes, 2019–2020
• America’s Best Employers for Diversity, Forbes, 2019–2020