

Travelers Oil & Gas – At a Glance

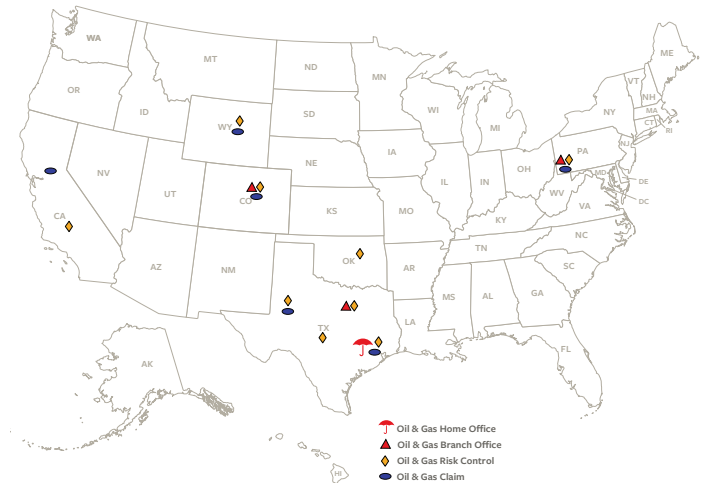
DEDICATED TO MEETING THE INSURANCE NEEDS OF THE OIL AND GAS INDUSTRY

Overview

Our portfolio includes almost 5,000 customers that work in and support the U.S. domestic oil and gas exploration and production industry.

Attributes that have made us successful

- Industry leader with more than 30 years of proven performance
- Superior depth and breadth of appetite, products and services
- Thoughtful and innovative product development
- Our Underwriting, Claim and Risk Control professionals focus exclusively on the oil and gas industry
- We work exclusively with a select group of knowledgeable independent agents and brokers to represent our products and services
- We have a preferred relationship with one of the leading well control companies, Wild Well Control, Inc.



Broad appetite and capabilities

- Target appetite includes operators and non-operators, drilling and service contractors, and some midstream gas transmission, processing and storage
- Coverage offerings include Control of Well (\$40 million capacity), General Liability including limited sudden and accidental pollution, Automobile, Workers Compensation, Umbrella (\$25 million capacity), and Property/Inland Marine
- Ability to write most lines on an admitted basis in most states

Risk Control team focused on helping our customers avoid losses in the first place

- Dedicated Risk Control consultants offering risk assessments, comprehensive consulting and training and education to our policyholders
- On-site service gives face-to-face opportunity to work with our Oil & Gas Risk Control consultants to talk about safety needs, provide classroom style training through our Safety Academies and help customers improve their safety programs
- Risk Control website – travelers.com/riskcontrol – offers information about risk control services and access to our secure Risk Control Customer Portal. The portal allows registered users to take advantage of Oil & Gas technical resources and our education center including:
 - live webinars and replays
 - video streaming capabilities on a variety of oil and gas safety-related topics
- Ability to deliver real-time service through shared screen technology. This service, *Risk Control On-Demand*SM, allows us to consult with customers at their convenience

Specialized Claim Service

- Experienced teams dedicated exclusively to the oil and gas industry. Expertise in all aspects of contractual risk transfer including indemnity and additional insured issues
- Oil & Gas customers and their agents/brokers have access to Travelers claim management system for real-time electronic claim file access via our secure website and loss information reports for all-sized accounts. e-CARMA[®] – an innovative loss information tool – supports the complex information needs of larger businesses
- Our specialized *TravComp*[®] workers compensation claim-handling model utilizes dedicated return-to-work teams of nurses and Claim professionals. We help manage the challenges of a workplace injury, which contributes to a better claim experience for injured employees and improved loss outcomes for our customers

Long-standing relationship with preferred well control provider, Wild Well Control, Inc.

- Travelers offers well control training to our qualified customers and their employees
- “First Sign of Trouble” coverage encourages our insureds to involve Wild Well Control, Inc. before a situation escalates out of control
- 24/7 telephone hotline for immediate assistance and mobilization for well control issues
- Also available through our partnership with Wild Well Control, Inc. are programs including:
 - incident management training
 - kick drills and crew awareness training at the rig site

travelers.com/oilgas

The Travelers Indemnity Company and its property casualty affiliates. One Tower Square, Hartford, CT 06183

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