



GET READY!
MULTIFACTOR AUTHENTICATION
LOGIN FOR AGENTS AND BROKERS

MFA blocks
99.9%
of all account-compromising
cyberattacks.

Travelers is committed to helping individuals and businesses safely navigate the rapidly evolving cyber landscape. We are implementing multifactor authentication (MFA) login with our agent and broker partners to enhance our cybersecurity.

What is MFA?

MFA is a security method that requires two or more authentication factors to verify a user's identity. For example, when logging in to an organization's network, the first factor might be a username and password, while the second might include a one-time passcode sent to the user's smartphone.



Why is MFA important?

Cybercrime is a growing threat, and passwords are not always enough to prevent fraudulent sign-in attempts and breaches. MFA can help stop cyberattacks in their tracks.

[Learn more.](#)

Take action!

Travelers will soon require MFA login for our agent and broker partners. Get ready now.



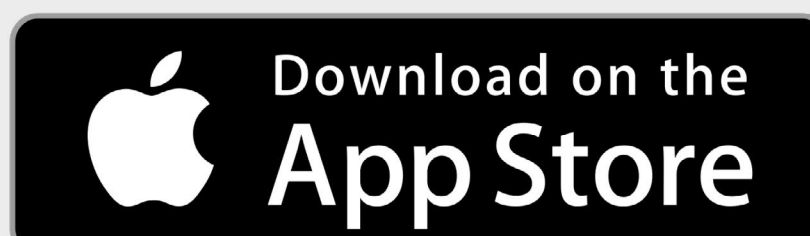
1 Have your own user ID

Anyone accessing Travelers' systems needs their own username and password. Sharing login credentials with others cannot be done with MFA. Individuals without their own login should set one up now. Those who already have their own login should confirm that their account profile information and email are up to date.



2 Download Google Authenticator

Travelers' preferred method for MFA is Google Authenticator. Click the icon to download for free.



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Android and Google Play are trademarks of Google Inc.

Users should also register to receive authentication passcodes by SMS text and voice call.

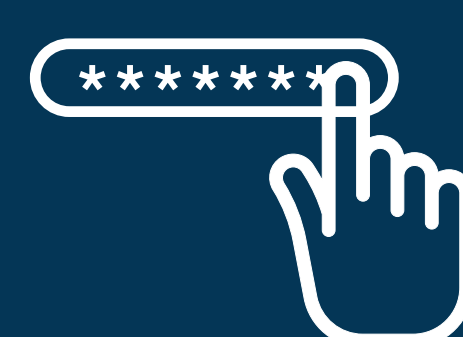


3 Contact us

Need help setting up your login or have more questions about MFA?

If you support **Business Insurance**, contact the Help Desk at 800.842.2522 (Monday-Friday, 7:30 a.m. to 8 p.m. ET) and select Option 1.

If you support **Personal Insurance**, contact the Help Desk at 800.243.1334 (Monday-Friday, 8 a.m. to 8 p.m. ET) and select Option 6, then Option 1.



Learn more at travelers.com/foragents.

