5 TECHNOLOGY ERRORS & OMISSIONS COVERAGE ADVANTAGES FOR TECHNOLOGY COMPANIES

Travelers Advantage #1
Enterprise-Wide Coverage

Travelers CyberFirst® Technology Errors and Omissions Liability Coverage form provides enterprise-wide coverage so policyholders don’t have to worry if products or work change mid-policy.

Problematic Products
You are being sued by multiple customers because your new product didn’t work as intended. The product was released just after you last renewed your business insurance coverage, which means it wasn’t considered by your carrier.

Travelers Advantage #2
Covers Damages for Breach of Contract

Some E&O carriers may only respond to negligence claims. Our CyberFirst policy will respond even if the only claim is for breach of contract.

Slacking Suppliers
You won the contract to design and build a new inventory management system for a retailer. You deliver phase 1, and it is accepted by your client. However, you fail to deliver phase 2. As a result, they file a lawsuit against you for failure to deliver the second phase on time.

No Wear and Tear Exclusion

No Delay Exclusion

Software Copyright Infringement

The following coverage scenarios are hypothetical. Refer to the terms and conditions of the applicable policy and the actual facts of the claim to determine coverage.
Travelers Advantage #3
No Delay Exclusion

Companies that work on large projects or provide products within tight timeframes are at risk if they are not covered for claims or losses caused by delays. Unlike many other technology E&O forms, Travelers CyberFirst does not have a delay exclusion.

Slowed Shipments
An equipment problem in your plant delays part of a large shipment of your finished product. A customer needing that shipment of component parts sues you for failure to deliver all of the products on time.

Travelers Advantage #4
No Wear and Tear Exclusion

Many competitor E&O forms feature wear and tear exclusions. If the products you manufacture are highly sensitive or are subject to harsh operating environments, you’ll want an E&O policy like Travelers CyberFirst that doesn’t have a wear and tear exclusion.

Worn-Out Wares
A batch of your products malfunction due to wear and tear, leading to a lawsuit from a customer who suffers an economic loss.

Software Copyright Infringement

If your product or work incorporates software that infringes on its copyright, you could face a claim or suit by a customer who suffers a profit loss or business disruption. The CyberFirst Technology E&O intellectual property exclusion can be narrowed so it doesn’t apply to certain software copyright infringement claims.

Infringed Ideas
Your customer faces a copyright infringement lawsuit from the company that writes software that you integrate into one of your products.

Travelers CyberFirst for Technology Companies includes an option for Technology Errors & Omissions coverage. Consider risks such as these, and discuss the advantages of Travelers CyberFirst with your agent or broker.