



**Re: Notice of Change to Travelers CA Medical Provider Network (MPN) Plan**

Dear Policyholder:

As your Workers' Compensation insurer, Travelers is providing you with notification of a change to our California MPN. We've made the following enhancements to our MPN in order to better meet the needs of our customers and injured workers:

1. We filed a new MPN Plan with the California Division of Workers' Compensation (DWC) as a Network Service Entity, allowing us to cover all of our customers under one, single MPN Plan. The new MPN, the **TravNet MPN**, has the DWC identification number 2493.
2. With the new MPN, we evaluated our provider offering and made changes to enable better access to providers in the market best equipped to handle workers' compensation injuries.
3. Our **Ancillary Benefit Management** program, which includes durable medical equipment (DME), transportation, translation, home health, and physical medicine, has been added to better meet the needs of injured workers.

We continue to have our **Pharmacy Benefit Management**, through Healthesystems, as part of the TravNet MPN to ensure prescriptions are filled timely and appropriately

The TravNet MPN has been approved by the DWC and will be effective on **November 14, 2016**. Please visit our website at [www.mywcinfo.com](http://www.mywcinfo.com) to view the updated MPN directory.

**Participating in the Travelers MPN:**

The MPN is a standard product in all Travelers workers compensation policies, and all policyholders are expected to participate. To participate in the MPN we request that you:

1. Provide the enclosed Initial Employee MPN Notification when a work-related injury is reported.
2. Make sure your Management staff has instructions on how to access the TravNet MPN Medical Provider directory via [www.mywcinfo.com](http://www.mywcinfo.com).
3. Select an Occupational Medicine Clinic, Urgent Care Clinic, or, an Acute Care Hospital from the TravNet MPN to serve as your designated initial injury treatment facility for each Plant/Location. Contact this facility and inform them that you are participating in the Travelers TravNet Medical Provider Network plan.
4. Update your State Posting Notice (DWC-7) with the MPN Effective Date (November 14, 2016) and MPN Identification number (2493) for the TravNet MPN.

We believe the Travelers MPN will provide better overall workers' compensation outcomes for you as an employer. If you have questions regarding this information, please contact your Travelers representative. Information about the TravNet MPN is also available [www.travelers.com/CAMPN](http://www.travelers.com/CAMPN). A link to the State Posting Notice (DWC-7) is also available from this site.

Sincerely,

Travelers

11/2016