



Travelers Medical Provider Network (MPN) – California

MEDICAL BILLS AND RECORDS

MPN providers should mail copies of medical reports/records and bills to the appropriate Travelers claim office as soon as possible. The injured employee should not be billed directly for services rendered for a workers compensation claim.

Mailing address for all California claims:

P.O. Box 660055

Dallas, Texas 75266-0055

Travelers Northern California Service Center

Rancho Cordova: (800) 727-3995

Walnut Creek: (800) 842-7354

Fax: (866) 871-9205

Travelers Southern California Service Center:

Diamond Bar: (800) 258-3710

Fax: (877) 801-9677

For questions regarding billing contact the Travelers Provider Inquiry Center at 1-877-228-2758.

Additional provider resources can be found [here](#)

Travelers CA UR Fax numbers:

Walnut Creek: (866) 308-4829

Rancho Cordova: (866) 381-6713

Diamond Bar: (866) 284-5252