



Travelers Medical Provider Network (MPN) – California

REQUEST FOR AUTHORIZATION (RFA) + UTILIZATION REVIEW (UR)

The Request for Authorization for Medical Treatment (DWC Form RFA) is required to initiate the utilization review (UR) process required by Labor Code section 4610. Complete RFAs and report(s) substantiating the treatment request should be faxed to Travelers UR prior to rendering recommended treatment. Failure to provide the required information may result in a delay in processing authorization requests.

[DWC RFA Form & Instructions](#) *(link to DWC form)*

[DWC Utilization Review information](#) *(link to DWC site)*

Travelers CA UR Fax numbers:

Walnut Creek: (866) 308-4829

Rancho Cordova: (866) 381-6713

Diamond Bar: (866) 284-5252