

Dear Policyholder:

RE: Texas Workers Compensation Health Care Network

We are pleased to offer our First Health/Travelers Health Care Network (HCN) for workers compensation, certified by the Texas Department of Insurance (TDI). Our certified Network Service Area (NSA) now includes a total of 231 counties encompassing the major metropolitan areas within Texas. Any employer whose places of business are located within our certified NSA is now eligible to enroll.

Employers who complete our HCN enrollment as required by the Texas Workers Compensation regulations and who are covered under a Travelers' guaranteed cost policy will receive a workers compensation HCN premium credit.

We believe that our HCN may improve medical care for your injured employees in Texas, increase productivity in your workplace, and should provide an improved ability to control the cost of your workers compensation program.

Advantages of enrolling in our HCN to the Employer are:

- Convenience of a customized network of quality medical providers who have agreed to provide treatment to workers compensation claimants within accepted treatment guidelines.
- Prompt access to quality medical care with emphasis on returning your injured employees to work as soon as appropriate.
- Improved communication with treating providers, allowing for better communication among all parties.
- Control of medical treatment by the designated Treating Doctor, who will refer to physician specialists within the HCN as appropriate (certain exceptions may be granted for out-of-network treatment).

Advantages of participating in our HCN to the enrolled Employee are:

- Convenience of a broad network of quality medical providers with expertise in treating work-related injuries.
- Effective management of the employee's workers compensation claim throughout the entire process, including medical case management provided by Travelers professional claim and medical staff, located here in Texas.
- Availability of appropriate medical treatment for the employee's specific work-related injury.

To enroll in our HCN you must complete each step shown on the enclosed **Employer HCN Enrollment Checklist** as required by the Texas Workers Compensation regulations.

If you have any questions regarding the HCN, please contact our HCN Coordinator by phone at 1-866-245-6472 or by email at TexasHCN@travelers.com.

Travelers
Enclosures