

How the California Medical Provider Network (MPN) can be an advantage:

- ❖ Employees must treat within the network for the life of the claim, unless an employee pre-designates his/her primary treating physician.
- ❖ Employees who pre-designate their primary treating doctor can pre-designate only their personal medical doctor (MD) or doctor of osteopath (DO). If the employer does not implement the MPN, employees can also pre-designate their personal chiropractor or acupuncturist.
- ❖ If an employer chooses not to participate in the MPN, the employer has only 30-day medical control. Employees can then seek medical treatment by a provider of their choice.
- ❖ An employer who implements the MPN will experience an increase in network usage and a reduction in overall medical payout. California medical network contracts on average reduce medical claim payout by 11.6%.
- ❖ MPN provides contracted control of medical fees and expectations for medical treatment outcomes.
- ❖ Extensive credentialing process helps to ensure high quality medical providers. Not every physician is accepted in the MPN.
- ❖ There is improved provider accountability through the network's quality assurance and provider relations departments. All complaints are tracked and monitored for severity and frequency. Monitoring can result in education, warning, and/or termination of a provider from the network