



Lauren Young, Ed.D.
Chief Diversity & Inclusion Officer
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Dr. Lauren Young is the Chief Diversity & Inclusion Officer at Travelers and is responsible for the day-to-day management and leadership of Enterprise Diversity & Inclusion.

Dr. Young, who joined Travelers in 2021, has more than 15 years of experience guiding senior leaders through complex organizational change and creating culture transformations. Early in her career, she developed brand marketing for The Kraft Heinz Company. The author of two marketing books and founder of a consulting firm, she expanded her expertise to build sustainable corporate responsibility strategies that drive global organizational change, eliminate biased processes and procedures in corporate culture and advance diverse talent into leadership roles. Most recently, Dr. Young served as the AVP and Global Director of Diversity and Inclusion at Zurich North America, responsible for driving impactful change for the United States and Canada.



She was recognized by Diversity MBA as one of the “Top 100 Under 50 Executive & Emerging Leaders” in diversity, inclusion and equity, and she was named to Insurance Business America’s “Hot 100 2021” list.

Dr. Young earned her bachelor’s degree in business administration with a concentration in marketing from the University of Missouri-Columbia and her master’s degree in organizational psychology and doctorate of education in organizational change and leadership from the University of Southern California. She also holds an SHRM-CP certification in human resources management and is a faculty member of the University of Southern California’s Psychology department.